



Corporation of the Township of Alberton

Physical Location: Corner of Hwy 11/71 & Hwy 611 South, Alberton Township
Mailing Address: RR #1 – B2, 3 Hwy 611 S, Fort Frances, Ontario, P9A 3M2

Telephone: 807-274-6053
Fax: 807-274-8449
e-mail: alberton@jam21.net
website: www.alberton.ca

ACCESSIBLE CUSTOMER SERVICE FEEDBACK FORM

Regarding provision of Goods and Services to Persons with Disabilities
We value all of our customers and strive to meet the needs of everyone.

1. Please tell us the date and time of your visit: _____
 2. Staff Member, Department or Services Location you visited: _____
 3. Did we respond to your customer service needs today? _____ **YES** _____ **NO**
 4. Was our customer service provided to you in an accessible manner?
____ **YES:** Please explain: _____
____ **SOMEWHAT:** Please explain: _____
____ **NO:** Please explain: _____
 5. Did you have any problems accessing our goods and services?
____ **YES:** Please explain: _____
____ **SOMEWHAT:** Please explain: _____
____ **NO:** Please explain: _____
 6. Please add any other comments you may have: _____

- Your Name and Contact information (optional): _____
